

### **Project Title**

Community Eye Clinic (CEC)

### **Project Lead and Members**

- Dr Vivien Yip Cherng Hui
- Mr Ryan Tay
- Dr Rosalyn Grace Siantar
- Dr Koh Yan Tong
- Dr Tam Wai Yu
- Ms Quek Zuoling
- Ms Aw Ling Li
- Mr Lim Yun Chong
- Ms Khatijah Rahman
- Ms Noor Rizianah Ibrahim

### **Organisation(s) Involved**

Tan Tock Seng Hospital

### Healthcare Family Group(s) Involved in this Project

Medical, Optometry, Healthcare Administration

### **Applicable Specialty or Discipline**

Ophthalmology

### Aim(s)

Aim to provide accessible, seamless, affordable and sustainable primary eye care to non-acute, stable eye patients in the community.

### Background

See poster appended/ below

### CHI Learning & Development (CHILD) System

### Methods

See poster appended/below

### **Results**

See poster appended/below

### Conclusion

See poster appended/ below

### **Project Category**

Care Continuum

Chronic Care, Specialist Care

Care & Process Redesign

Access To Care, Referral Rate, Turnaround Time, Waiting Time

### **Keywords**

Community Eye Clinic, Chronic Eye Conditions, Timely and Accessible Eye Care, Upskilling

### Name and Email of Project Contact Person(s)

Name: Mr Ryan Tay

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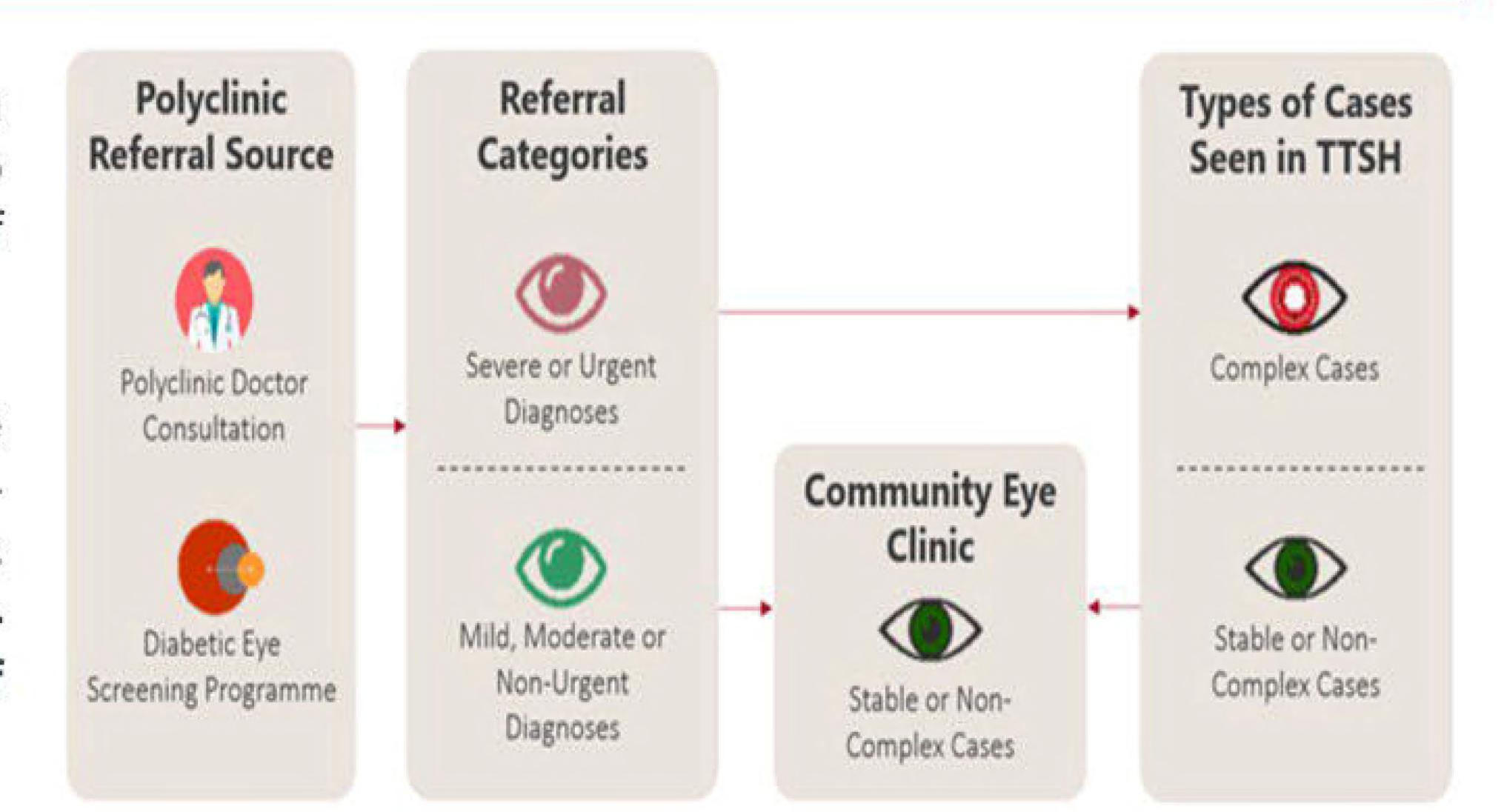
# Community Eye Clinic (CEC)

Dr Vivien Yip Cherng Hui, Dr Rosalynn Grace Siantar, Dr Koh Yan Tong, Dr Tam Wai Yu, Mr Tay Hsiung Jren Ryan, Ms Quek Zuoling, Ms Aw Ling Li, Mr Lim Yun Chong, Ms Khatijah Rahman, Ms Noor Rizianah Ibrahim

Department NHG Eye Institute @ Tan Tock Seng Hospital

### BACKGROUND

- An ageing population is a major contributing factor to the rising prevalence of chronic eye diseases
- CECs, located in the heartlands and run by upskilled Optometrists, ensures accessible eye care, rightsiting and management of chronic eye conditions



### ABOUT THE CECs

## Team Composition & Communication



Optometrist

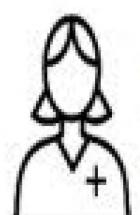
Ophthalmic

Technician



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**V**A Ophthalmologist



Patient Service Associate 25% reduction in Polyclinic referrals to any Eye SOC

95% concordance in clinical assessment

30 days

waiting time for new consult at CEC

### Objectives

Nationwide HSDP Initiative Timely & Accessible Care

Right Siting of Referrals

Key Events

Cluster Improvement

Patient Convenience

Upskilling of Optometrists

Regular engagements with polyclinics encourage collaboration in co-managing our patients together, so as to ensure the sustainability and accessibility of the care models

2018 Opening of Hougang CEC

2019 Opening of Geylang CEC





2020 Opening of TTSH selffunded CEC at Ang Mo Kio Specialist Centre (AMKSC)

